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Assistant Commissioner for Patents,
Washington, D.C. 20231

on October 7, 2002

TOWNSEND and TOWNSEND and CREW LLP

By Nina L. McNeill
Nina L. McNeill

PATENT

Attorney Docket No.: 020342-
000900US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Safwan Shah et al.

Serial No.: 09/944,626

Art Unit: 2163

Filed: August 30, 2001

For: **ACTIVE PROFILING SYSTEM FOR
TRACKING AND QUANTIFYING
CUSTOMER CONVERSION
EFFICIENCY**

LETTER TO OFFICIAL
DRAFTSPERSON

Official Draftsperson
Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Applicants submit 6 (six) sheets of formal drawings to be made of record in the above-identified case.

Respectfully submitted,

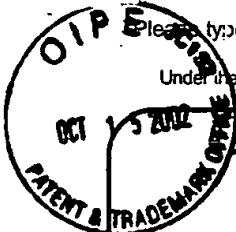
Patrick M. Boucher
Patrick M. Boucher
Reg. No. 44,037

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TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission

Application Number

09/944,626

Filing Date

August 30, 2001

First Named Inventor

Shah, Safwan

Group Art Unit

2163

Examiner Name

Unassigned

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Technology Center 2100

Attorney Docket Number

020342-000900US

ENCLOSURES (check all that apply)

- Fee Transmittal Form
- Fee Attached
- Amendment / Response
- After Final
- Affidavits/declaration(s)
- Extension of Time Request
- Express Abandonment Request
- Information Disclosure Statement
- Certified Copy of Priority Document(s)
- Response to Missing Parts/ Incomplete Application
- Response to Missing Parts under 37 CFR 1.52 or 1.53

- Assignment Papers
(for an Application)
- Formal Drawings (6 sheets)
- Licensing-related Papers
- Petition Routing Slip (PTO/SB/69) and Accompanying Petition
- Petition to Convert to a Provisional Application
- Power of Attorney, Revocation Change of Correspondence Address
- Terminal Disclaimer
- Request for Refund
- CD, Number of CD(s)

- After Allowance Communication to Group
- Appelé Communication to Board of Appeals and Interferences
- Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
- Proprietary Information

- Status Letter

- Other Enclosure(s)
(please identify below):

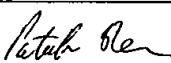
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Remarks

The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430.

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm and Individual name	Townsend and Townsend and Crew LLP Patrick M. Boucher	
Signature		
Date	October 7, 2002	

CERTIFICATE OF MAILING

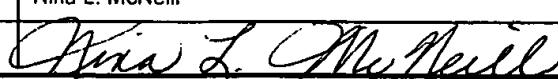
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October 7, 2002

Typed or printed name

Nina L. McNeill

Signature



Date

October 7, 2002

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

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